

At the Myer Family Company, we give priority to protecting the privacy of your personal information. We collect personal information in a responsible manner and in accordance with the Privacy Act 1988 (Cth).

How we collect Personal Information

We usually collect your personal information directly from you. Personal information may be collected when you deal with us over the telephone, send us correspondence (whether by letter, fax, email or secure website), or when you have contact with us in person. We may also collect from your agents, lawyers and other service providers, family, close friends and associates, regulatory bodies and publicly available sources. As we are required by law to obtain your consent to the collection of "sensitive information", we will assume that you have given consent to the collection of all information you have provided to us, unless you tell us otherwise.

How we use your Personal Information

The types of personal information that we collect from you will depend on the circumstances of collection and, where you are a client or agent of a client, on the type of service requested from us. Many of our services are designated services within the meaning of the Anti-Money Laundering and Counter-Terrorism Financing Act 1986 (Cth) (AML/CTF Act). The regulatory regime imposed by the AML/CTF Act requires the collection of personal information and supporting material to establish your identity.

Where you require professional advice, seek employment with us or seek to act as a service provider, we will often require more personal information from you in order to undertake due diligence.

In most circumstances, where you are a potential client or service provider we will require personal information including details of your control and ownership structures and sources of wealth and funds in order to determine your suitability to be a Myer Family Company client or service provider. Where you seek our advice we will require personal information in order to comply with regulatory requirements, including the Corporations Act and tax legislation, as well as to ensure our advice serves your best interests.

The consequences of non-disclosure

If you choose not to provide personal information requested by us, our ability to provide products and services may be compromised. We will seek to inform you at the relevant time if personal information is lacking or otherwise faulty and, if relevant, the affected products and services. Under certain circumstances, a failure to provide personal information may trigger reporting obligations to regulatory authorities.

Who we disclose Personal Information to

We may disclose your personal information to third parties for the purpose for which the information was collected or for related purposes, for example to complete a transaction on your behalf or provide you with a required service.

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